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Direct Line 01902 577755 Secretary* 01902 577762 (*9.00am - 2.00pm only)

09 November 2007

1041-02

AL/DMR

MR LUND

Dear Harvinder,

Re- Mediation

I am writing in connection with the mediation that you conducted for us in October of this year.

Your in-put in bringing the dispute to a palatable conclusion was very valuable indeed.

Both myself and my colleague, Jim Murphy, were struck by the tenacity that you showed in dealing with one of the parties' whose position had become particularly entrenched.

I feel sure that if the matter had not been resolved at mediation then we would still be litigating in a year's time and whoever ultimately "won" would have been left with a Phyrric victory.

Without a doubt mediation is another valuable tool for Solicitors to use in resolving disputes and I would be more than happy to recommend you as a mediator.

Kind Regards.

Yours sincerely,





