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Our Ref. OSB/DAH/79188.5477 Your Ref James Tongue

Client Confidential

20 May 2015

Mr Harvinder Bhurji Effective Dispute Solutions Limited 41 Hanover Road Birmingham B65 9EB

Dear Harvinder

Mediation

Friday 15 May 2015

Further to the mediation that you conducted for me on Friday, my client Gwynedd Council, our counsel and I, wish to thank you for bringing this dispute to a satisfactory conclusion.

The case itself was extremely complicated, and concerned several issues to include fishing, boats, equipment, property, economic loss, and a lease, whereby a claim of over £90,000 was instigated, the dispute had been going on for over three years and the paperwork was extensive.

Inevitably an expensive trial would have ensued had the matter not have been resolved at mediation, which was something both parties wished to avoid if possible, your input was instrumental to an agreement being achieved; within four hours you managed to somehow lead the parties to a solution, bearing in mind they were poles apart at the beginning of the session and a solution did not appear to be possible initially.

Thank you for mediating for us I would not hesitate to use you again or recommend you to other solicitors.

Yours sincerely

Sophie Biedla

Trainee Solicitor

For and on behalf of BLM