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Dear Mr Bhurji

Workplace – employment mediation testimonial

Thank you for mediating for our organisation, we had two employees who had a number of issues with one another, stemming from a number of new changes which had been implemented, one being a senior member of the organisation.

Lack of trust, suspicion and alleged ineffective communication were all key drivers which were fueling the dispute, alongside some underlying issues.

You used a great deal of tact, diplomacy as well as being very empathetic to one of the employees who was extremely emotional, facilitating the moving of the employees from the past to the future, overall, they found the process useful and constructive and you managed to resolve this year long dispute.

I would of course happily recommend you to other organisations.

Yours sincerely

John Woolley
Chief Executive Officer
Head of People, Culture & Governance